

## FlatRate Movers - Alex Ravich

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**From:** Flatrate-Movers.com website [service@flatrate-movers.com]  
**Sent:** Sunday, October 07, 2007 9:18 PM  
**To:** alex@flatrate-movers.com  
**Subject:** FlatRate WebSite - Evaluation Form

- Recommendation: I would highly recommend your service in the future

- Customer Name: Michele Flowers

- Moving Date: 09/28/07

- Comments: The movers were efficient, professional, hard-working, friendly--everything I could have hoped for. They called to let me know when they would arrive and arrived when they told me they would.

In preparation, Flat Rate gave me a rate and stuck to it. They worked with me when I had additional materials. FR was courteous and helpful.

I highly recommend FR to everyone. Customer service is not dead after all.

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- Sales Q1: I received a full explanation from your salesman about your system.

- Sales Q2: I was very satisfied with the service provided by your salesman

- Dispatch Q1: The crew was early

- Dispatch Q2: I was very satisfied by the service provided by your movers

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YES, publish my feedback on Flatrate website  
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